PRESS RELEASE - Feb. 9, 2017

Customer Services: 972-625-2741

New option available for utility bill payments

THE COLONY, Texas — The Colony Customer Services Department is continually researching ways to improve conveniences for our residents. Over the past several years, credit card draft, e-statements and online applications and forms have been added as part of this effort.

The Customer Services team is proud to announce another new option to its wide array of payment acceptance for water bills. Payments are now accepted at **Fidelity Express locations** in our area. Payments may be made in The Colony at the following locations with cash or check. There is a \$1.50 convenience fee to use this service:

- Kroger, 6805 Main St., Ste. 140: 9 a.m. to 9 p.m. daily; and,
- Quickmart, 7420 Main St.: 6 a.m. to 11 p.m. daily.

Click <u>here</u> to see a chart of other locations in neighboring communities.

Other options include our website at https://www.municipalonlinepayments.com/thecolonytx; an automated phone system at 972-625-2741, option 4; night depository; auto draft; and mailed payments via USPS. Of course, you are always welcome to visit us at City Hall, 6800 Main St., to make your payment in person in our lobby or at the drive-up window.

As always, if you have any questions, please call our office at 972-625-2741, option 0, between 8 a.m. and 5 p.m. Monday through Friday.

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